



FREQUENTLY ASKED QUESTIONS

What is Students Care?

Access to 24/7 medical and mental health support for Augustana College students.

Who can use Students Care?

Any enrolled Augustana College student can use Students Care.

What services are available?

24/7 Medical visits, TalkNow visits (24/7 mental health support), and Scheduled Counseling visits are available at no cost.

How do I log in?

Go to www.Students.Care and follow the prompts.

*Mobile users will be directed to download the TimelyMD app.

What can I be treated for?

Our physicians, counselors and health coaches can treat/discuss a wide range of common conditions, and after talking to you, will decide on the best course of treatment. Some common conditions are:

Cold | Sinus infection | Influenza (flu) | Stress and anxiety | Relationships | Depression |

How much does a visit cost?

There is no cost to enrolled Augustana College students.

Can I get a prescription?

Yes, if the provider deems it clinically appropriate.

Visit www.Students.Care for additional information.

PHYSICAL HEALTH



Did you know?

Approximately **75%** of doctor, urgent care and ER visits could be handled via phone or video. *

* C2 Solutions

students.care

24/7 access to medical and mental health support

Available on desktop or mobile app

No-cost virtual visits

Student-focused physicians and counselors

www.Students.Care

MENTAL HEALTH



Did you know...

67% of students reported that counseling services **promoted** their **academic performance**, and **65%** stated that counseling **helped them stay in school.** **

** AUCCCD Director Survey