ISO Student Health Insurance

Student Health Insurance

International Students 2027 – 2028

Augustana College



Enrollment

All international students attending Augustana College will be enrolled directly by the school if registered for classes.

Find a Doctor

1. Visit **Student Health Center - Augustana Convenient Care**.

2. Or, search for an in-network provider from the **Aetna network**.

3. Call to schedule the appointment and indicate your plan uses the **Aetna PPO network**.

4. Providers can call 833-577-2586 to verify eligibility.

Immediate Care

Emergency Room visits are only for life-threatening emergencies. Non-emergency visits may lead to high costs. For urgent but non-life-threatening care, visit an urgent care clinic.

More information

Learn more about your plan coverage:

SCAN ME

Find insurance documents

Login using your member ID here to access insurance ID card, plan brochure, and confirmation letter.

Contact us

customercare@isoa.org

+1 212-262-8922

800-244-1180

ISO Care for Augustana College 2027-2028

Summary Schedule of Benefits

Annual maximum	Unlimited
Annual deductible	$500
Maximum out-of-pocket	$6,350
Coinsurance in-network	80%
Copay per visit: Student health center (SHC) Primary care physician Specialist/Urgent care	 $0 $30 $50
Emergency room copay (waived if admitted)	$300
Hospitalization copay	$250
Wellness & preventive care	100% in-network or at SHC
Medical evacuation	$100,000
Repatriation of remains	$50,000

Claims Process

Ask doctor to file a claim

Most doctors will file a claim for you. At the time of appointment, provide your insurance ID card.

Submit all claim documents

If your doctor will not file a claim, request itemized bills, payment receipts and fill out the claim form in order to submit the claim.

Check claim status & claim questions

You can check the status by one of the following:

- Under My claims section in your ISO account.
- Email to ISOservice@siscobenefits.com.
- Call 833-577-2586.

More information
Click here

Plan Cost

Semester	Fall 2027	Spring 2028
Coverage Period	8/1/2027-1/31/2028	2/1/2028-7/31/2028
Premium	$588*	$588*

*Estimated rates

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